

## **MOTOR VEHICLE ACCIDENT AND PERSONAL INJURY ACCIDENT POLICY**

It is our hope that this message will help you understand our position regarding the policies of Primary Care Physicians, L.L.P. should you be involved in a Motor Vehicle Accident (MVA) or Personal Injury (PI).

Primary Care Physicians, L.L.P. provides its medical services to you, the patient, not the insurance company. Therefore, we hold each patient responsible for the full amount of his or her bill. Our only direct relationship is with you, the patient.

Many patients involved in a MVA or PI have found it necessary to involve an attorney and are advised not to pay for any services related to their MVA or PI. However, Primary Care Physicians, L.L.P. is not a party to any insurance settlement or litigation proceedings and is not obligated to wait for an insurance settlement or the completion of a lawsuit. If any additional information is requested we will be more than happy to reply once we have received the proper authorization and fee, if any, associated with the request.

It is your responsibility to contact your automobile insurance agent to find out where you should send your charges for payment. If you provide us with your **claim number** and **insurance company address** we can file the charges directly to them for you. If you do not provide this information, we will provide you with an itemized statement for you to file your own charges. This form will be given to you when you pay at the time of your visit. It is then up to you to see that the charges are filed with the automobile insurance company.

If you reach your maximum limit under your MVA policy for medical charges, it is your responsibility to advise us that any new charges now need to be filed with your health insurance. In order to do this, you will also need to provide us with the proper documentation from your MVA carrier to send in with your claims. (Usually a letter sent from the auto insurance carrier advising the limits have been maxed out.)

We appreciate the trust you have placed in the staff of Primary Care Physicians, L.L.P. We will make every attempt to honor that trust by providing the quality of medical care you expect and deserve. In return, we ask that you honor our policy for payment of your account. If you have further questions, please contact us at 330-1410, Extension 3305.